Gardens & Museums IT: 2025/2026 Roadmap

Project/Activity	August 2025	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	April 2026	May 2026	June 2026	July 2026	2025/2026
AUDIO VISUAL SERVICES & SYSTEMS													
Device Management: AV Computers Windows 11 Upgrade	Windows 11 Planning & Upgrade											Service Review: Analysis and identification of improvements	
GLAM Shared AV Equipment	Activities to run throughout 2025/2026												
Preventative checks and maintenance	Activities to run throughout 2025/2026												
Ashmolean Museum	Ashmolean Videowall Replacement Rome Galley Snagging Completion	Learning Studio & Broadcast Studio AV Equipment & Technologyimprovements	Director's Boardroom and HLT - review, recommendations and improvements					Activities to be added as and when required/established					
Museum of Natural History	Activities to be added as and when required/established												
Pitt Rivers Museum		Lecture Theatre & Seminar Room Equipment, Technology & Room Improvement Works		Activities to be added as and when required/established									
History of Science Museum	Seminar Room Improvements Teams Room & Laptop	Activities to be added as and when required/established											
Oxford Botanic Garden & Arboretum	Library Improvements Teams Room & Laptop	Activities to be added as and when required/established											
CTRC	Activities to be added as and when required/established												
Documentation & Knowledgebase	Activities to run throughout 2025/2026												
COMMERCIAL SYSTEMS - POS COMPUTING (in conjunction with Commercial Systems Team)													
Device Management: Commercial Computers Windows 11 Upgrade	Windows 11 Planning & Upgrade												
POS Support & Servicing	Activities to run throughout 2025/2026												
Contactless Donation Stations Support & Servicing	Activities to run throughout 2025/2026												
Contactless Donations Point Security	Activities to run throughout 2025/2026												
Galaxy Application Update	Annual Galaxy Upgrade Planning and implementation												
Documentation & Knowledgebase	Activities to run throughout 2024/25												
CONTINUAL SERVICE IMPROVEMENT													
Gardens & Museums IT Service Catalogue - Design, Creation & Development										Service Catalogue - Design & Planning	Service Catalogue - Website Implementation		
Gardens & Museums IT Service Portfolio - Review, Update & Improvements										Service Portfolio - Review & UPdate	Service Portfolio - Move to SharePoint		
Gardens & Museums IT Website - Review, Refresh & Update								Website - Review, Refresh & Update					
Colleague Feedback Survey		Feedback Survey Planning	Feedback Survey Distribution	Feedback Survey Analysis & Reporting									
GLAM Shared Service Desk	Ashmolean Museum Finance Team	Contract & License Renewal	Activities to be added as and when required/established										
Gardens & Museums Storage Review	Project and activities to run throughout 2024/25												
Gardens & Museums Printing Review	Project and activities to run throughout 2024/25												
Personal Development Review			Personal Development Review Process										
Training & Development	To be populated as training is organised												
Documentation & Knowledgebase	Activities to run throughout 2025/2026												
CYBER SECURITY & INFORMATION ASSURANCE													
Business Continuity - Redundancy, Resilience & Service Continuation: Review & Improvement	Project and activities to run throughout 2025/26												
Business Continuity - Redundancy, Resilience & Service Continuation: System Monitoring	Project and activities to run throughout 2025/26												
Business Continuity - Redundancy, Resilience & Service Continuation: Asset Management - System and Process Review	Project and activities to run throughout 2025/26												
Business Continuity - Redundancy, Resilience & Service Continuation: Equipment Auditing	Project and activities to run throughout 2025/26												
Business Continuity - Redundancy, Resilience & Service Continuation: Other Activities			Reporting on CrashPlan status instigated and results monitored			Investigations into Backup alternatives		Project to improve CrashPlan use instigated					
Information Security Training & Knowledge Sharing: Planning & Development	Project and activities to run throughout 2025/26												
Information Security Training & Knowledge Sharing: Internal	Project and activities to run throughout 2025/26												
Information Security Training & Knowledge Sharing: Colleagues	Project and activities to run throughout 2025/26												
Information Security Training & Knowledge Sharing: Other Activities		Enhanced MFA - Communications and Procurement			Enhanced MFA - Open Session	Enhanced MFA - Open Session Ashmolean Museum - Cyber Scenario	Ashmolean Museum - Cyber Scenario Review & Lessons Learned Ashmolean Museum - BOV Planning & Preparations	Ashmolean Museum - Cyber Scenario 2 Ashmolean Museum- BOV Presentation	Project and activities to run throughout 2025/26				
Policy, Process & Documentation: Third Party Security Assessments	Project and activities to run throughout 2025/26												
Policy, Process & Documentation: Incident Management				Current Incident Management Process Review and Improvement Identification		Improvement Implementation							
Policy, Process & Documentation: Security Incident Management				Current Security Incident Management Process Review and Improvement Identification		Improvement Implementation							
Policy, Process & Documentation: Information Security & Cyber Security Policy	Project and activities to run throughout 2025/26												
Policy, Process & Documentation: Other Activities	Project and activities to run throughout 2025/26												
Technical & Security Controls & Managed Systems - Baseline Assessment	Project and activities to run throughout 2025/26												
Technical & Security Controls & Managed Systems: Firewall & Network	Project and activities to run throughout 2025/26												
Technical & Security Controls & Managed Systems: Infrastructure & Systems	Project and activities to run throughout 2025/26												
Technical & Security Controls & Managed Systems: DHCP/DNS Management	Project and activities to run throughout 2025/26												
Technical & Security Controls & Managed Systems: Device Management	Project and activities to run throughout 2025/26												
Technical & Security Controls & Managed Systems: Change Management	Project and activities to run throughout 2025/26												
Technical & Security Controls & Managed Systems: Other Activities	Project and activities to run throughout 2025/26												
END-USER DEVICE MANAGEMENT													
GMIT Managed Apple MacOS (Jamf)		macOS Tahoe 26 Testing			macOS Tahoe 26 Upgrade Implementation							Service Review: Analysis and identification of improvements	
GMIT Managed Apple iOS (Jamf)		iOS 26 Testing and implementation Planning	iOS 26 Implementation									Service Review: Analysis and identification of improvements	
IT Services Managed Desktop - CONNECT	Business As Usual; Service Improvements; CONNECT Computer Replacement Project, OAK SSO Integration												
GMIT Windows Device Management (InTune)	Windows 11 Planning & Upgrade											Service Review: Analysis and identification of improvements	
Printing Improvements (in coordination with Printing Review)	PRM MFD Replacements _ Planning, coordination & implementation Ashmolean Stocktroom Printer Replacements - Planning, coordination & implementation		HSM MFD Replacements - Exploration and Engagement		Ashmolean Museum Printer Review- Investigation, Exploration & Recommendations		Pepersul Print Management - Investigation, Exploration & Recommendations						
Asset Management/Inventory	CONNECT Aged Computer Replacement Project			CONNECT Inventory & Asset Management Update			Apple Inventory & Asset Management	Intune Inventory & Asset Management				Asset Management Data Check	
Documentation & Knowledgebase	Activities to run throughout 2025/26												
INFRASTRUCTURE & NETWORK - RESILIENCE, SECURITY & PERFORMANCE													
Network Resilience, Security & Performance Review	Activities to run throughout 2025/26												
Core Wired Network - Improvements	Activities to run throughout 2025/26												
Edge Wired Network - Improvements	Activities to run throughout 2025/26												
Wireless Network - Improvement	Activities to run throughout 2025/26												
Firewalling Improvements & Implementation	Activities to run throughout 2025/26												
Network Security & Segmentation	Activities to run throughout 2025/26												
Data Centre & Server Infrastructure	Activities to run throughout 2025/26												
Security Systems Network	Activities to run throughout 2025/26												
Documentation & Knowledgebase	Activities to run throughout 2025/26												
SERVICE OPERATIONS & BUSINESS AS USUAL													
Service Desk Operations	Activities to run throughout 2025/26												
Apple Computing (macOS) Service & Operations	Activities to run throughout 2025/26												
Apple Mobile Device (iOS) Service & Operations	Activities to run throughout 2025/26												
GMIT Windows Computing Service & Operations	Activities to run throughout 2025/26												
Audio Visual Service & Operations	Activities to run throughout 2025/26												
Equipment Replacement Cycles	CONNECT Aged Computer Replacement Project			CONNECT Inventory & Asset Management Update		Asset Analysis - Review current GMIT Managed Assets and identify equipment to replace.	Asset Analysis - Review current GMIT Managed Assets and identify equipment to replace.	Stakeholder/End-user engagement & procurement	Configuration & Deployment		CONNECT Aged Computer Replacement 2026/2027		
Gardens & Museums IT Open Sessions	Open Sessions - to run throughout the year. Planning, coordination and to carry out.												
Communications	Autumn Newsletter - Creation	Autumn Newsletter - Dispatch		Winter Newsletter - Creation	Winter Newsletter - Dispatch		Spring Newsletter - Creation	Spring Newsletter - Dispatch		Summer Newsletter - Creation	Summer Newsletter - Dispatch		Autumn Newsletter
Reporting	GMIT Q4 2024/25 Service Report	GMIT 2024/25 Annual Service Report		GMIT Q1 2025/26 Service Report			GMIT Q2 2025/26 Service Report			GMIT Q3 2025/26 Service Report			GMIT Q4 & Annual 2025/26 Service Report
Identity & Access Management	Activities to run throughout 2025/26												
SSL Certificate Renewals	Activities to run throughout 2025/26												
IT Services Liaison - Service, CONNECT, Managed Networks, Shared Service, Procurement Working Groups	Activities to run throughout 2025/26												
Board & Committee Membership	Activities to run throughout 2025/26												
Purchasing & Procurement	Activities to run throughout 2025/26												
Vendor Management	Activities to run throughout 2025/26												
Equipment Disposal	Autumn 2025 Equipment Disposal						Spring 2026 Equipment Disposal Planning	Spring 2025 Equipment Disposal				Summer 2026 Equipment Disposal Planning	Summer 2026 Equipment Disposal
Documentation & Knowledgebase	Activities to run throughout 2024/25												
WEB/DIGITAL/CMS													
Microsites	Activities to run throughout 2025/26												
Brahms	Activities to run throughout 2025/26												
Collections Online	Activities to run throughout 2025/26												
Digital Asset Management	Activities to run throughout 2025/26												
Documentation & Knowledgebase	Activities to run throughout 2025/26												
PROJECT ENGAGEMENT													
History of Science Museum - V24: Engagement, involvement & technical support	Project and activities to run throughout 2025/26												
University of Oxford Shared Services - Engagement & Involvement	Project and activities to run throughout 2025/26												
CSF (Swindon)	Project and activities to run throughout 2025/26												
IT Services Managed Desktop Service (CONNECT) Aged Computer Replacement	Pitt Rivers Museum Computer Replacements History of Science Museum Computer REplacement	Ashmolean Museum Computer Replacements Museum of Natural History Computer Replacements		Project Completion outstanding issue resolutions	Inventory, Asset Management Completion						CONNECT Aged Computer Replacement 2026/2027		
Chorus Replacement Project - Microsoft Teams Phone Implementation	University Engagement		Pitt Rivers Museum: Engagement, Exploration, Migration & Implementation			Guidance & Requirements gathering : MMH & HSM - guidance Abbi & OBG - Requirements gathering & quotation		Project Requirements Response	Migration & Implementation				
IT Services Managed Desktop Service (CONNECT) Windows 11 Upgrade Deployment	Windows 11 Upgrade - CONNECT Computers Completion			CONNECT Inventory & Asset Management Update							CONNECT SSO - identify suitable options for migration and carry out		